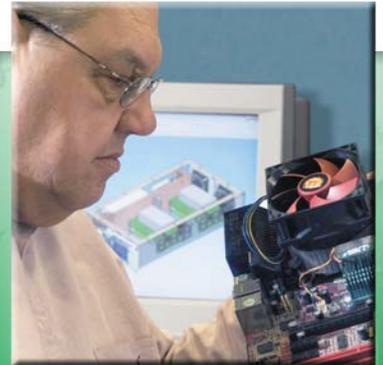


Application Deployment Experts

*A Strategic Partnership for Design,
Integration and Lifecycle Services*



Introduction

UNICOM Engineering, a UNICOM® Global company, is a leading provider of purpose-built application platforms and lifecycle deployment services for software developers and OEMs serving storage, security and communications markets worldwide. We are best known for our solution design technologies, integration expertise and our unique deployment capabilities. All of our turnkey platforms are designed for longevity and backed by lifecycle management services. We create products and business solutions that solve deployment challenges, accelerate time to market, reduce ownership costs and increase business efficiencies.



UNICOM Engineering's primary manufacturing facilities are located in Canton, Massachusetts (left); Plano, Texas (middle) and Limerick, Ireland (right).

Our Legacy of Success

UNICOM Engineering offers everything software developers need to deploy their application as a complete platform solution. Our legacy of delivering both physical and virtual platformss has made UNICOM Engineering one of the most trusted software deployment partners in the industry.

- Founded in 1997
- ISO 9001, TL 9000, ISO 13485 and ISO 14001 Certified
- Expertise in storage, security, enterprise and carrier communications
- Largest portfolio of purpose-built turnkey platforms

Lifecycle Management

With more than 30 standard platforms from which to choose, UNICOM Engineering has the largest portfolio of turnkey platforms in the industry. Customers use our solution design and integration controls to deploy the best-fit, form and functional platform for their application. Whether it's a robust enterprise security platforms or a highly integrated carrier-grade rack mount system, UNICOM Engineering offers its customers a complete and highly managed solution.



Figure 1
UNICOM Engineering's Approach to Lifecycle Design

No other platforms platform vendor offers such a complete lifecycle approach to solution design and system integration, backed by application management, global logistics, technical support and maintenance services.

Quality You Can Count On

UNICOM Engineering's commitment to quality workmanship and efficient business operations are governed by our compliance to ISO 9001, TL 9000, ISO 13485 and ISO 14001 standards. This assures that customers receive high-reliability products and services that meet or exceed industry standards. By partnering with us, UNICOM Engineering customers can more rapidly deploy enterprise-ready solutions with greater integrity and reliability. Our high availability solutions are designed to maximize the buyer's return on investment and reduce maintenance, service and support costs.



Figure 2
UNICOM Engineering's customers more rapidly deploy solutions with greater platform integrity.

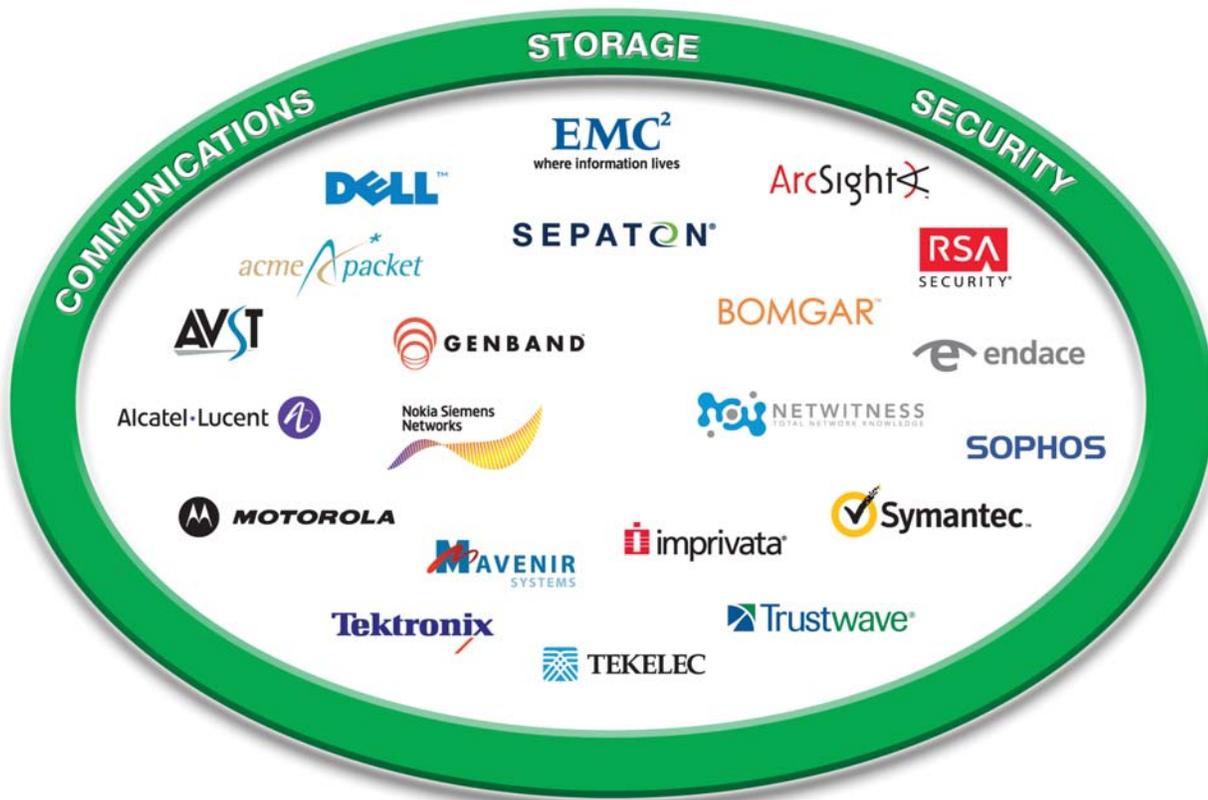


Technical Expertise

Customers value UNICOM Engineering most for our hardware, software and integration engineering expertise. We take great pride in providing the world-class technologies needed to build and sustain a competitive advantage. We offer the industry's broadest range of engineering assist programs aimed to create a superior delivery vehicle for applications of all sizes. Our best-in-class solutions are proven to ease deployment cycles and enhance the lifelong manageability and reliability of mission-critical applications.

Customer-Proven Success

UNICOM Engineering's customers are market leaders that take full advantage of our engineering and manufacturing expertise. They bundle our application management services, integration controls, global logistics and technical support to deploy applications as plug-and-play platforms and platforms. What do our customers all have in common? They leverage our ability to reduce network integration complexities, ease deployment scenarios, simplify alarming, automate updates, trim maintenance costs and better manage the complete lifecycle solution.



Innovation Focus

UNICOM Engineering's customers benefit most by not having to deal with deployment strategies, interoperability issues, compliance challenges, maintenance programming, support services and a host of other non-core business concerns. UNICOM Engineering's holistic approach to solution design and delivering value-add services allows customers to focus on innovating their application – not its form factor, delivery methods, OS vulnerabilities, updates and patches. UNICOM Engineering helps customers develop, lock-down and brand a secure, predictable and highly automated physical, virtual or cloud solution.



Figure 3

Our holistic approach to solution design allows customers to focus on innovating their application – not its form factor or deployment methodology.

Program Management

At UNICOM Engineering, we believe that customer engagement is paramount to mutual success. Our singular goal is to make customers successful. As a means to that end, UNICOM Engineering provides professional program management staff and workflow services that manage daily interactions. Our dedicated program managers and assist teams are tasked with working closely with customers to communicate their needs and be their conduit to UNICOM Engineering support staff during the entire go-to-market sequence.

Unmatched Lifecycle Management Services

UNICOM Engineering provides comprehensive lifecycle management services – everything software developers and service providers need to design, deploy and maintain their application as an enterprise-ready platform. No other vendor has our complete set of capabilities – collectively designed to maximize investments, accelerate time to market, solve deployment and integration problems and increase business efficiencies.

- Ensures high availability
- Accelerates deployments and time-to-value
- Reduces total lifecycle costs
- Creates new revenue streams

Solution Design

Employing a holistic approach to solution design, system development and application deployment, UNICOM Engineering uses advanced physical and virtual server technologies to create purpose-built turnkey and custom solutions that meet application-specific requirements. We specialize in designing standard 32- and 64-bit server technologies on Linux or Windows OS, multi-core and multi-processing environments, Advanced Telecom Computing Architecture (ATCA) systems, as well as NEBS certified and high-reliability platforms for an array of mission critical applications. Our solution design service can lock-down the operating system (OS) for greater application integrity, improved overall performance and superior end-user experience.

We foster best-of-breed technology partnerships and drive forward-looking roadmaps to match next-generation designs, applications and ecosystem needs. Throughout this process, we design for greater availability, predictability and repeatability – attributes aimed at reducing overall support and maintenance costs.

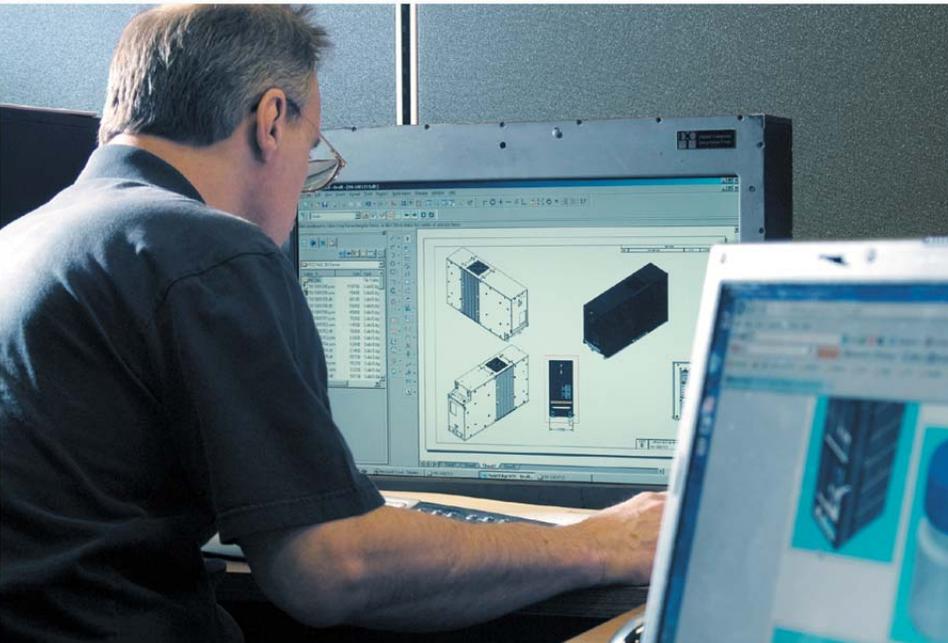


Figure 4

UNICOM Engineering uses advanced physical and virtual technologies to build solutions that meet application-specific requirements.

System Integration

UNICOM Engineering diligently works to ensure that all products are properly designed, configured and tested to meet exact customer specifications. Our on-staff quality assurance engineers use interconnected manufacturing control systems and analytical processes to review the accuracy and completeness of each assembly. These integration controls and workflow processes ensure that quality and accuracy are built into every product we build.

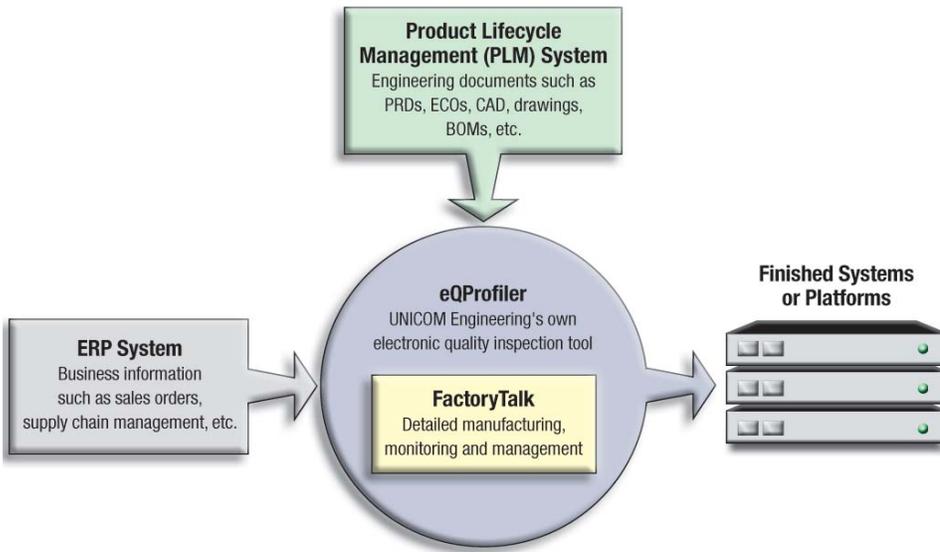


Figure 5

UNICOM Engineering's integration control systems ensure quality and accuracy.



Figure 6

UNICOM Engineering's on-staff quality assurance engineers use proven manufacturing control systems and analytical processes to review the accuracy and completeness of each and every assembly.

Application Management

UNICOM Engineering's Application Management services play an integral role in our charter to deliver network-ready, lifecycle-optimized platforms. It allows software vendors and OEMs to better develop and deploy secure, hardened solutions for either physical or virtual application environments. UNICOM Engineering's clients use Application Management services to centralize OS and patch management; consolidate support processes; accelerate deployments and create a distinct competitive advantage. End-users benefit from its award-winning health, update and backup capabilities – all of which make platforms easier to maintain and support.

Application Management services are used to solve the security, reliability and management problems that ISVs otherwise experience when attempting to update, monitor, track and backup platforms in the field. When UNICOM Engineering's Application Management services are bundled with Windows Hardening or UNICOM Engineering's Linux Packaging Service, both the system and the application enjoy greater integrity, longevity and performance.



Figure 7

UNICOM Engineering's Application Management services are made to accelerate time-to-market and improve lifecycle management.



Award-winning innovation

Global Logistics

UNICOM Engineering offers Global Logistics services to streamline the shipping and handling of products and minimize supply chain risks. Our customers never need to take inventory of product or make shipments to their end customers. We offer services such as global shipping, inventory and finished goods management, as well as refurbishment capabilities – all designed to trim the overhead costs associated with these activities. Our online customer portal gives customers the visibility and control needed to manage, control and track these events to ship on time, every time.



Support and Maintenance Plans

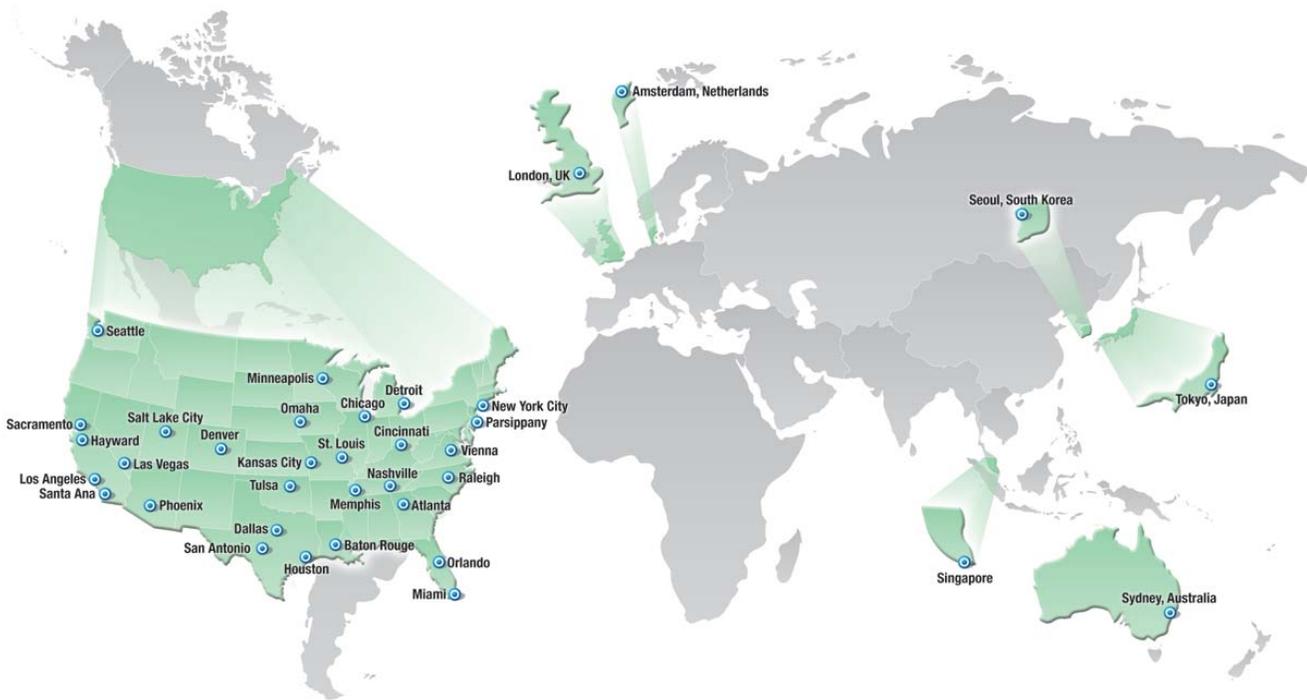
UNICOM Engineering offers its customers a variety of maintenance, support and service programs to extend lifecycles and maximize uptime. These programs help ensure high availability, rapid response, effective troubleshooting, fast parts replacement and 24-hour support. Recognizing that customers often have unique support and service needs, UNICOM Engineering also offers custom-tailored maintenance and warranty programs. Tell us what your specific needs are and we will design a suitable, cost effective program for you.

Support & Maintenance at a Glance

	Inclusive Support & Maintenance Programs			Optional On-Site Response Services		
	Warranty Support	Advance Server Replacement	Advance Parts Replacement	Replacement with On-Site Advance Parts	Anytime On-Site	Anytime with Advanced Troubleshooting
Depot level repair	✓					
8 x 8 standard telephone support	✓					
24 x 7 x 365 emergency telephone support		✓	✓			
Web portal and e-mail access	✓	✓	✓			
Priority queuing		✓	✓			
Troubleshooting done by user with UNICOM Engineering telephone support	✓	✓	✓			
Extended warranty	Available	✓	✓			
Forward stocking T&M on-site service*		Available	Available			
Non-return disk drive service*		Available	Available			
On-site troubleshooting		Available		✓	✓	✓
Advance replacement		✓	✓	✓	✓	✓
8 x 5 NBD on-site technician		Available		✓		
24 x 7 x 365 on-site technician		Available			✓	✓

*Additional Program Option Add-Ons

Worldwide Forward Stocking Locations for Advance Replacement Programs



CORPORATE HEADQUARTERS:
25 DAN ROAD, CANTON, MA 02021-2817
TEL: 781 332 1000 ■ FAX: 781 770 2000
www.unicomengineering.com

Copyright ©2009-2013 UNICOM Engineering, Inc. All rights reserved. UNICOM Engineering and the UNICOM Engineering logo are trademarks of UNICOM®Global. All other brands, product names, trade names, trademarks and service marks used herein are the property of their respective owners.